

# FREQUENTLY ASKED QUESTIONS

#### WHAT WILL HAPPEN TO PEOPLE WHO ARE NOT ELIGIBLE FOR ESP?

We can help you understand what other programs, services and benefits might be available to you. We will continue to screen individuals for enrollment in ESP. If they are not eligible for ESP, we will screen them for other programs and services they may be eligible for, including veterans' benefits, Medicaid, their insurance or other community programs.

#### IS THIS A WAITING LIST? HOW IS IT DIFFERENT FROM PAST WAITING LISTS?

There is no waiting list for Butler County ESP. We are managing enrollment to ensure the program can serve those who are most at risk for nursing home placement.

If we had a waiting list, a certain number of people would have to disenroll from the program in order to make room for one individual to enroll. Through managed enrollment, we're being proactive and working to ensure the most critical people are enrolled and get the care they need.

Individuals who are not eligible at this time will not be put on a list for future enrollment.

#### IS THIS CHANGE PERMANENT?

No – we do not anticipate managed enrollment being a permanent change in ESP.

We will continually monitor things such as enrollment trends, provider capacity and available funding to determine how long managed enrollment will need to be in place.

At this time, we do not know how long it will be in place.

# MY NEIGHBOR, FRIEND, FAMILY MEMBER IS THE SAME AGE AS ME AND HAS SIMILAR PROBLEMS/NEEDS. THEY ARE ENROLLED. WHY AM I NOT ELIGIBLE?

They were most likely enrolled in the program prior to February 1, 2024.

If they were enrolled after February 1, 2024, then they met one of our Managed Enrollment Criteria.

### I VOTED FOR THE SENIOR SERVICES LEVY AND I PAY TAXES. WHY CAN'T I ENROLL?

Thank you for supporting the senior services levy. Without the community's support, this program would not exist at all.

Our role is to help people understand and access the programs and services they may be eligible for. Just because you are not eligible for ESP does not mean there are no other options available to you. We can help you determine if you're eligible for care or services through your insurance plan or other community resources.

## **CAN I REAPPLY IF MY NEEDS CHANGE?**

Yes! Please contact us right away if your needs change and you feel you might meet the eligibility criteria we discussed.